



Complaint form

Date, place of filing: _____

Name, last name of the Complainant: _____

Company's name (*in case Complainant is a company*): _____

Address of the Complainant (permanent residence and / or address of the actual place of business):

Contact details of the Complainant (*email address, telephone number*):

If the Complainant is being represented by the legal representative – name, last name and other contact details of the Representative (*also Power of Attorney shall be attached*):

The reason/essence of the Complaint, i.e., what rights and interests of the Complainant and /or contractual agreements between the Client and the Company have been violated, the basis of such violation, if known, and the date of the violation:

Please specify the product and/or service provided by the Company which is subject to the Complaint:

Claims of the Complainant requested to be met, desired outcome of how the Complainant expects the dispute to be resolved:

Please attach respective supporting documents (if any) related to the essence of the Complaint. If the circumstances set out in the Complaint are related to a specific contract with the Company, the date and / or the number of the contract (if known to the Client) shall be provided.

Name, last name, signature
