



## Complaint form

Date, place of filing: \_\_\_\_\_

Name, surname of the Complainant: \_\_\_\_\_

Company's name (*in case the Complainant is a company*): \_\_\_\_\_

Address of the Complainant (permanent residence and/or address of the actual place of business):

\_\_\_\_\_

Contact details of the Complainant (*email address, telephone number*):

\_\_\_\_\_

If the Complainant is being represented by the legal representative – name, surname and other contact details of the representative (*also Power of Attorney shall be attached*):

\_\_\_\_\_

The reason/essence of the Complaint, i.e., what rights and interests of the Complainant and/or contractual agreements between the Client and the Company have been violated, the basis of such violation (if known) and the date of the violation:

\_\_\_\_\_

\_\_\_\_\_

Please specify the product and/or service provided by the Company which is subject to the Complaint:

\_\_\_\_\_

Claims of the Complainant requested to be met, desired outcome of how the Complainant expects the dispute to be resolved:

\_\_\_\_\_

\_\_\_\_\_

*Please attach respective supporting documents (if any) related to the essence of the Complaint. If the circumstances set out in the Complaint are related to a specific contract with the Company, the date and/or the number of the contract (if known to the Client) shall be provided.*

Name, surname, signature

\_\_\_\_\_